

Center for Pancreatic and Biliary Diseases

University of Southern California, Department of Surgery

Patient Information

[appointments/center hours/address/insurance contracts/parking/directions/hotel accommodation/international patients](#)

Patient Appointments

Phone: 213-442-5837

Fax: 213-442-5797

e-mail: pancreasdiseases@surgery.usc.edu



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Center Hours

Monday - Friday

8:00am - 5:00pm

Mailing Address

Healthcare Consultation Center

Suite 430

1510 San Pablo Street

Los Angeles, California 90033

Pre-registration

If you have not been a patient at USC previously, then you must have your insurance information available when you call.

Accepted Insurance Companies

USC is contracted with almost all major Medical groups and insurance carriers in Southern California and will accept most national PPO plans. Our Center office staff are experienced in insurance issues and will be able to advise you. Your insurance carrier may also be able to provide this information. The phone number for Customer Service is on the back of your insurance card. Ask your customer service representative if our physicians are accepted providers for your policy.

Parking

Abundant parking has been reserved for patients in the parking structures next to the University Hospital. Signs will direct you where to park. Patient parking is \$5.00 per entry.

Directions to USC

[USC University Hospital](#) is accessible from many freeways connecting the surrounding suburban areas to Los Angeles(see map below). You may also call 323-442-8500 directions for the USC University Hospital).



USC/Norris Comprehensive Cancer Center is accessible from many freeways connecting the surrounding suburban areas to Los Angeles (see map above). You may also call 323-865-3000 for directions.

Directions: USC/Norris is easily accessible from major freeways

From I-5 going South - Take the Mission exit, turn left onto Mission and proceed to Zonal. Make a right turn onto Zonal and proceed 2 blocks to Biggy. Turn left onto Biggy.

From I-10 going West - Take the Soto exit. Cross Soto to Charlotte. Continue straight on Charlotte for one block. From Charlotte turn right on Cornwell. Follow Cornwell past Francisco Bravo High School where it becomes Zonal. Proceed 2 blocks on Zonal to Biggy and turn right.

From I-5 going North - Take I-10 East. From I-10, take the Soto Street exit. Turn left onto Soto. Go two blocks and turn left onto Charlotte. From Charlotte turn right on Cornwell. Follow Cornwell past

Francisco Bravo High School where it becomes Zonal. Proceed 2 blocks on Zonal to Biggy and turn right.

Accommodations

If you or your family members should need to stay overnight in proximity to the USC University Hospital or the Norris Cancer Center then the following list of hotels are within a short driving distance:

LOS ANGELES AREA HOTELS

Biltmore Hotel

506 South Grand Avenue

Los Angeles, CA 90071

(213) 624-1011 / (800) 245-8673 (reservations only)

Omni Hotel

251 South Olive Street at California Plaza

Los Angeles, CA 90033-0800

(213) 617-3300

Taxi vouchers are available.

New Otani Hotel and Garden

120 South Los Angeles Street

Los Angeles, CA 90012

(213) 629-1200

Two taxi vouchers provided daily for transportation to and from USC/Norris.

Oakwood Corporate Apartments

Monthly rates are available

Various locations in greater Los Angeles area

(800) 595-3102

Westin Bonaventure Hotel

404 South Figueroa Street

Los Angeles, CA 90071

(213) 624-1000

Taxi vouchers are available.

PASADENA and SURROUNDING AREAS

Embassy Suites Hotel

211 East Huntington Drive

Arcadia, CA 91006
(626) 445-8525

Doubletree Hotel
191 North Los Robles Street
Pasadena, CA 91101
(626) 792-2727

Marriott Residence Inn
312 East Huntington Drive
Arcadia, CA 91006
(626) 446-6500

Ritz-Carlton Huntington Hotel
1401 Oak Knoll
Pasadena, CA 91106
(626) 568-3900
Transportation available when arranged in advance.

Wyndham Garden Hotel at Citadel
5757 Telegraph Road
City of Commerce, CA 90040
(213) 887-8100
One round trip to USC/Norris provided daily.

Best Western Alhambra Inn
2451 West Main Street
Alhambra, CA 91801
(626) 284-5522
(800) 528-1234 (reservations only)
Transportation provided to USC/Norris one way only.

Holiday Inn
150 East Angelino Avenue
Burbank, CA 91502
(818) 841-4770

[International Patients](#)